

PRESS RELEASE

French Language Offshore SAP Support from Invenio

Invenio pioneers Mauritian-based French language offshore support for SAP customers.

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images available on request

LONDON, UK – 04 June 2010. Invenio have today announced the introduction of a landmark French-speaking offshore support centre, wholly dedicated to supporting SAP clients with French-speaking business operations. Building on the success of Invenio's English-language support operations, this ground-breaking service offers SAP users access to high-quality, native French-language support, at the same levels of affordability that are available to their English speaking counterparts.

Partho Bhattacharya, Managing Director said: "The introduction of this centre gives CIOs their first ever opportunity to incorporate an element of French-speaking offshore capability into their SAP support strategy. We have used our experience in providing English-language support to build a team of talented, French mother-tongue SAP professionals, to offer high-quality solutions expertise and support. We believe the centre marks the beginning of a transformation in the SAP support services model for French-speaking companies by offering a unique way to counterbalance the high costs associated with retaining full-service onshore SAP expertise."

To complement the Mauritian centre, Invenio have built a strong team of European-based SAP specialists to provide full on-site service capabilities. Partho said: "As with all good offshore support services, the aim is not to replace local service provision - but to complement by offering access to an affordable, highly-skilled workforce that supports long-term cost saving strategies."

Laura Coles, Invenio's Director of Marketing concludes: "In stark contrast to English speaking nations, there is a dearth of native French-speaking SAP offshore professionals. By introducing our Mauritian centre, clients can now access an affordable service that is integrated with onshore project teams to help drive down the cost of SAP support services. Invenio are proud to be leading the way in innovating a range of French-language SAP services that bring the same levels of high quality and affordability to French speaking customers as those enjoyed by customers here in the UK".

About Invenio: Established in 2006, Invenio is an SAP Extended Business Member offering a range of SAP Services that includes global support and services, together with industry solutions based upon SAP Business All-in-One. Headquartered in the United Kingdom, the company operates from locations in London and Reading with additional facilities in India and Mauritius. With a growing international client base that includes Cadbury, Random House and Neopost, the company focuses on providing affordable SAP services that enable our customers to support their business operations in a challenging and highly competitive trading environment.

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